


# Using ILL Requests as PDA: How Indiana State University Purchases Materials Requested Through ILL

Holli Moseman  
Interlibrary Loan Supervisor  
Indiana State University

# Why Use Patron Driven Acquisitions (PDA) and Interlibrary Loan (ILL)

- ILL is an easy point of contact
- Items  users
- Obtain it any way we can



# Why Use Patron Driven Acquisitions (PDA) and Interlibrary Loan (ILL)

- Collection Development
  - Item will be used
    - 80 percent of the circulation coming from just 6 percent of the collection (OhioLINK Collection Building Task Force 2011). Fulton, Karin J. The Rise of Patron-Driven Acquisitions: A Literature Review.

# Why Use Patron Driven Acquisitions (PDA) and Interlibrary Loan (ILL)

- Save \$\$\$ by not purchasing a dust collector
- Allows Selectors to spend more time on finding research materials for faculty and other special projects

# Purchasable Material

- Articles
- Documents
- PDF Theses

# Purchasable Material

- Books/ Monographs
- Media
  - Audiobooks
  - DVDs
  - CDs
- E-Books (Beginning testing phase)

# Purchasing Criteria Book – Amazon

- Book not owned by ISU
- Publication date is in the last 2 years or the current year
- Book is non-fiction
- Not current ISU textbook

# Purchasing Criteria

## Book – Amazon (cont.)

- Book on Amazon for under \$200
- Shipped in 3 days or less
- Exception: Can't obtain an older book any other way or it is cheaper to buy than borrow



# Purchasing Criteria Media – Amazon

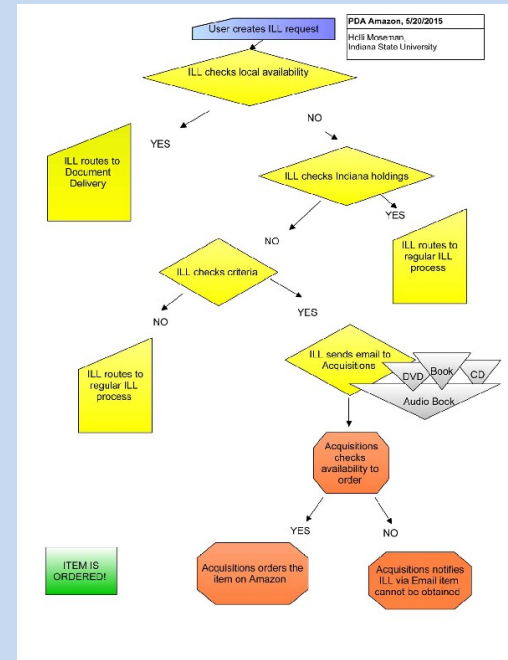
- Not owned by ISU
- Not current ISU textbook (audiobook)
- Item on Amazon for under \$200
- shipped in 3 days or less
- *Exception: Can't obtain any other way or it is cheaper to buy than borrow*

# Purchasing Criteria Media – Amazon

- Not owned by ISU
- Not current ISU textbook(audiobook)
- Item on Amazon for under \$200
- shipped in 3 days or less
- *Exception: Can't obtain any other way or it is cheaper to buy than borrow*

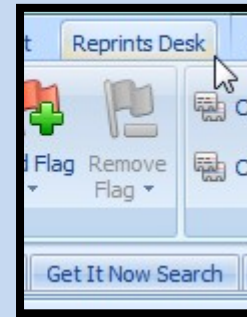
# Procedures : Buy Through Amazon

- Amazon Flow Chart:



# Purchasing Criteria Articles and Documents

- Under \$60
- Available from
  - Document Suppliers
    - Get It Now
    - Reprint Desk
  - Publishers & Other Vendors



# Purchasing Criteria Articles and Documents

- Other Reasons to buy:
  - Copyright cheaper
  - Material is needed NOW
  - Material is 'in press', or E-only
  - Material is too new

# Purchasing Criteria

## Monograph – *Not* Amazon

- Item not owned by ISU
- Publication date is in the last 2 years or the current year
- Item is non-fiction
- Not current ISU textbook

# Purchasing Criteria Monograph – *Not Amazon, Cont.*

- Item is available for under \$200
- Shipped in time for patron use
- *Exceptions:*
  - *Can't obtain an older book any other way or it is cheaper to buy than borrow*
  - *Higher costs are case by case basis*

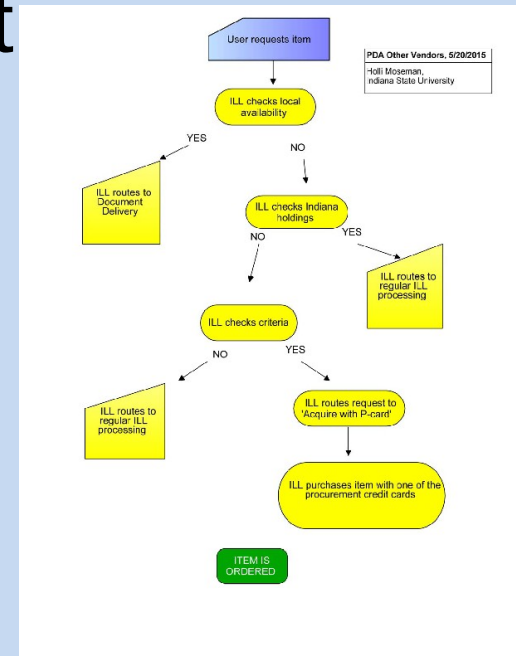
# Purchasing Criteria Media – *Not* Amazon

- Not owned by ISU
- Not current ISU textbook
- Item is available for under \$200
- Item can be shipped in time for patron use
- *If DVD , try to get viewing copyright license*



# Procedures – *Not Amazon*

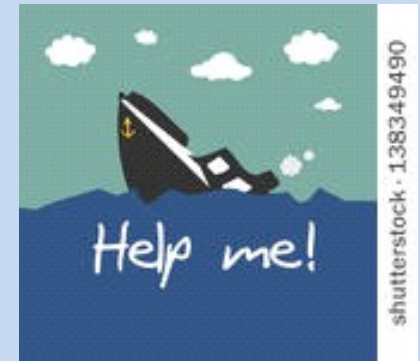
- Other Vendor Flow Chart



Holli Moseman  
Indiana State University  
Holli.Moseman@indstate.edu  
June 5,

## Oops Some Boats Sank

- Partial cataloging and processing
  - More work for Circulation and Technical Services
- Sending out the item like an ILL
  - More work for all of us. Ugh.
- Sending email with no patron Information



## Lessons Learned

- Fully catalog and process
- Treating material like a rush
- Students trained in processing
- ILL staff copy cataloging
- ILL having buying choices



## More on the Horizon

- Un/Mediated Document Delivery Suppliers
- More Collection Development Tools
  - Instead of mediating tiers of red tape, request through ILL.
  - Cut high cost per use journals and databases

## Bibliography

- Fulton, Karin J. *The Rise of Patron-Driven Acquisitions: A Literature Review*. Georgia Library Quarterly. Volume 51 Issue 3 Summer 2014. <http://digitalcommons.kennesaw.edu/cgi/viewcontent.cgi?article=1770&context=glq>

## Appendix A

- ISU Full Time Enrollment : approx 10,500
- ILL staff: 2.5
- ILL students: 5-7, 55-90 hours per semester
- ILL is under Technical Services

## Appendix B: ISU ILL PDA Statistics

Year	Filled Other Lenders	Filled ISU BOD	Percentage
2015 so far	793	40	4.8
2014- 2015	1483	76	4.87
2013 -2014	1871	45	2.34
2012 -2013	1687	50	2.87