

## Katie Sutrina-Haney

---

**From:** Communications and Marketing  
**Sent:** Monday, July 10, 2017 8:31 AM  
**To:** Employee Distribution List; isu-community-L@Listserv.indstate.edu  
**Subject:** ISU Today: New OIT Help Desk ticketing system and website

Having trouble seeing the message? Go [here](#) to view.



**ISU Today**  
Monday, July 10, 2017

## Announcements

---

### [New OIT Help Desk ticketing system and website](#)

OIT is implementing a new help desk ticketing system. Beginning Thursday, July 13, OIT will implement a new ticketing system called TeamDynamix to replace the current Parature ticketing system.

### [Generations closed July 10-22](#)

Due to events in the Sycamore Banquet Center, Generations will be closed from July 10-22.

### [Volunteers needed for United Way Day of Action](#)

The United Way is seeking volunteers for Friday, July 14. Elanco is sponsoring a free breakfast at the Zorah Shrine, 420 N. Seventh St. at 7:30 a.m. Pick up your FREE Do More t-shirt sponsored by Indiana State.

### [Sycamore SafeZone facilitator training offered Aug. 3](#)

The program encourages student, faculty and staff to explore cultural identity, values and stereotypes in order to better understand how these issues impact the university, Terre Haute and LGBTQ communities.

### [Volunteers wanted for the Blueberry Festival](#)

Terre Foods Cooperative Market needs volunteers for the Blueberry Festival on July 20.

### [Technology Support Center on reduced availability July 10-11](#)

Technicians will be attending training sessions for a new ticketing system. Wait times for technical support may be longer than normal. If you have non-time sensitive issues, OIT would advise waiting to contact OIT until Wednesday, July 12.

### [Send writers to the Words and Wellness Writing Retreat](#)

Do your students need a push to complete their writing projects? Refer them to the Words and Wellness Writing Retreat August 14-15 at St. Mary-of-the-Woods College.

### [Dissertation defense](#)

Koonts will defend his dissertation 1 p.m. Tuesday, July 11.

### [Student Recreation Center court to close July 11-12](#)

The multi activity court will reopen Wednesday, July 13.

### [Dine in at Sycamore Dining](#)

Sodexo invites you to enjoy lunch at Sycamore Dining since Generations Restaurant will be closed for lunch July 10-22.

## Newsroom

---

## Upcoming Events

### [OLLI: Fall Prevention](#)

Wednesday, July 12, 2017 - 1:30pm

### [Young Frankenstein](#)

Wednesday, July 12, 2017 - 7:30pm

### [Dr. Jekyll & Mr. Hyde](#)

Thursday, July 13, 2017 - 7:30pm

### [Transfer New Student Orientation Session](#)

Friday, July 14, 2017 All day

### [Rabbit Hole](#)

Friday, July 14, 2017 - 7:30pm

### [Young Frankenstein](#)

Saturday, July 15, 2017 - 7:30pm

### [Young Frankenstein](#)

Sunday, July 16, 2017 - 4:00pm

### [OLLI: Historic Restoration with Gayle Cook](#)

Wednesday, July 19, 2017 - 1:30pm

### [Cyrano de Bergerac](#)

Thursday, July 20, 2017 - 7:30pm

### [Cyrano de Bergerac](#)

Friday, July 21, 2017 - 7:30pm

**[Classic romantic comedy 'Cyrano de Bergerac' opens July 20](#)**

Joining the cast is three Croatian actors from the University of Zagreb's Academy of Dramatic Art.

**[New sustainability coordinator hired at Indiana State](#)**

Veteran sustainability activist Nick McCreary has been hired to lead efforts at Indiana State University's Institute for Community Sustainability.

---

**[Cyrano de Bergerac](#)**

Saturday, July 22, 2017 - 4:00pm

**[Cyrano de Bergerac](#)**

Saturday, July 22, 2017 - 7:30pm

**[Cyrano de Bergerac](#)**

Sunday, July 23, 2017 - 4:00pm

[View Calendar >>](#)

---

---

The Office of Communications and Marketing produces **ISU Today**, the daily electronic newsletter for Indiana State University. **ISU Today** is provided to all faculty and staff via e-mail. Students and friends of the university may subscribe to **ISU Today**. [Submission and subscription information »](#)

**How do I find previous ISU Today postings?**

To find items which have been previously posted in ISU Today, search through the [ISU News Search](#).